



Partnership with Parents  
Furzeffield Primary School  
Delabole Road  
Merstham  
Surrey RH1 3PA  
Tel : 01737 737300  
Fax : 01737 737308  
Email : [pwd@surreycc.gov.uk](mailto:pwd@surreycc.gov.uk)  
Website: [www.pwpsurrey.org](http://www.pwpsurrey.org)

## Information Sheet: 6

### WHAT KIND OF INFORMATION SHOULD BE AVAILABLE TO PARENTS FROM THEIR CHILD'S SCHOOL?

**Pupil Reports** Schools have to send a written report at least once a year to parents of children of compulsory school age (5-16). The report should explain progress, the pupil's strengths and weaknesses. The school report should not be used to raise serious issues with parents for the first time about this child's progress.

**Feedback at parents' Evenings/ Consultations** Parents' evenings/consultations provide an opportunity to look at your child's work and to discuss progress with the teacher(s). However, you may be limited to a 5 or 10 minute session with the teacher and if you have a lot to discuss you might find it helpful to:

- Write to the teacher before the meeting to let them know the issues you want to raise, or
- Ask for an alternative appointment to allow more time for discussion

**Individual Education Plan (IEP)** Pupils with special educational needs (SEN) who require additional support from the school should have an IEP. This is sometimes called an action plan because it should describe:

- What the child's special needs are
- How the school aims to meet those needs and the type of help that is to be provided
- How the school will measure success and how often the IEP will be reviewed

It is considered good practice for parents to be consulted about the IEP and for the IEP to contain information about what parents will be doing at home to reinforce what is happening at school.

Many schools will also invite parents to attend the IEP review.

### **Home School Agreements**

All schools must have a Home-School Agreement which explains the aims and values of the school and spells out the responsibilities of pupils, parents and the school on such things as:

- Maintaining discipline and positive behaviour
- Regular attendance
- Homework
- Maintaining a positive and happy learning environment
- The school's commitment to its pupils
- What is expected of parents and pupils

### **Newsletters**

Most schools send regular newsletters to parents giving information about school life - for example events and activities, school in service closures (INSET), staff changes, etc.

### **Prospectus**

New or prospective parents will usually be given a prospectus by the school. The prospectus should contain useful information about the school - for example, which subjects are studied, the length of the school day, details of the school uniform, out of school activities, health matters, etc.

### **Policies**

Schools must have written policy statements on matters relating to the effective running of the school. These policies should be made available to parents on request. Examples of policies include those for special educational needs, (SEN), anti-bullying and behaviour, home-school contact, homework, etc.

### **Governors' Reports**

The governing body of the school must provide an annual report to parents on aspects of the management of the school and its resources. For example the governors should report on the school's special educational needs (SEN) policy and how the budget for SEN is spent.

### **Complaints Procedure**

If any parent wishes to make a complaint against the school they should ask the school for a copy of the leaflet "Responding to parents' concerns" which explains the steps that need to be followed.